



e-mail: bfwmetering@absamail.co.za
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The Electricity Prepaid Specialists!
You have not had the best advice, until you have spoken to us!

CANCELLATION: RESIDENTIAL CONSUMER

Unit reference nr.	- - - - -	(issued by our office and for reference in future)
Account nr.	- - - - -	(ID nr. of Applicant)

SECTION A: Personal details

Surname		Title		Cell nr.	- - - - -
Full names as in ID doc.					
Identity- or Passport nr.	- - - - -	Preferred name			
Your new Tel nr. (h)	(- - - -)	-	Vehicle reg. nr.	- - - - -	
Your new e-mail					
Your new address					
Your new work address					

SECTION B: Premises details

Complex/Flat name	Unit nr.		
Street name	Street nr.		
Suburb	Erf description/nr.		
The date I would like the services to be terminated <table style="display: inline-table; border: 1px solid black;"> <tr> <td style="width: 10px; text-align: center;">2</td> <td style="width: 10px; text-align: center;">0</td> </tr> </table> dd/mm/yyyy		2	0
2	0		

SECTION C: Banking details for deposit refund

Banking institution	Branch
Account nr.	Branch code
Account type (mark appropriate box with X)	<input type="checkbox"/> Cheque <input type="checkbox"/> Savings <input type="checkbox"/> Transmission <input type="checkbox"/> Other, specify
Bank account name	

SECTION D: Declaration

1. I declare that all the information furnished on this Cancellation is true and correct and that any false information can lead to legal action.
2. I accept the conditions set out in the By-laws and regulations for the control and use of electricity and water, as amended from time to time.
3. I declare that, should any dispute (whether political or not) whatsoever arise between BFW Metering and myself I will continue to pay my account or any amounts owed in terms of this agreement in full. If a levy or charge is in dispute due to the levy or charge being abnormal, I undertake to still pay the account or an amount equal to the average of the previous three months for the levy or charge in dispute until my query has been finalised and settled in full.
4. I accept that I am responsible for the cancellation of my debit order or stop order, if applicable.
5. I accept liability for any tracing costs and/or legal costs incurred owing to my default.
6. I accept liability for any outstanding account or an amount in respect of the premises up until the **Date of Cancellation**.
7. I declare that I will not be exempted from settling any accounts or amounts owing in terms of this agreement if I have not received such an account or documentation for such an amount.
8. I accept that interest on any outstanding accounts or amounts will be charged by BFW Metering at a rate of 2% per month as provided for in the National Credit Act, Act no. 34, 2005.
9. I accept that payment made by me will be allocated to outstanding balances of the various services in the following order:

i.	Outstanding balances	ii.	Interest on these amounts	iii.	Water and Sanitation	iv.	Assesment and Refuse removal
v.	Sundry levies	vi.	Electricity				

11. I accept my responsibility to ensure that BFW Metering personnel have access to their meters or equipment or, alternatively, I will arrange for BFW Metering to move the meter or equipment, at my own cost, to the outside of the premises where access is not obstructed.

_____ Signature of Applicant		2	0	dd/mm/yyyy
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